CONTENTS

	Acknowledgements	vi
1	Introduction	1
2	Building heritage: 'Words in stone'?	25
3	Demolition, cleansing and moving on	52
4	Preservation, profanation and image-management	80
5	Accompanied witnessing: education, art and alibis	102
6	Cosmopolitan memory in the City of Human Rights	123
7	Negotiating on the ground(s): guiding tours of Nazi heritage	146
8	Visiting difficult heritage	164
9	Unsettling difficult heritage	186
	Notes	193 212
	References Index	212
	1/1000	/